



**DELAWARE HEALTH  
AND SOCIAL SERVICES**

DIVISION OF SUBSTANCE  
ABUSE AND MENTAL HEALTH

DELAWARE PSYCHIATRIC CENTER

6/15/2020

National Restoration  
7101 Governor Printz BLVD  
Wilmington, DE 19809

Dear Facilities Management,

It is with great pleasure that I write a thank you letter and recommendation letter for services rendered to the Delaware Psychiatric Center. I remember my Assistant Hospital Director calling your company on Easter Sunday eve about cleaning services for our Hospital. Without hesitation you met with her and another manager on April 11, 2020 to provide an estimate and tour our Hospital facility for cleaning services. The very same day you deployed a team to the Hospital and provided detailed cleaning services and sanitation to the Hospital, cars and ventilation system.

The Hospital was very impressed with the services rendered and continued to use the services until we were COVID 19 free. Our partnership was amazing, open and supportive. Your employees were professional, punctual and thorough. Also, the reviews we received from our staff were of high praise and we so appreciate you keeping our work environment clean and fresh as our patients recovered.

Once again thank you for the wonderful work completed for us during a very difficult time and being so responsive to the needs of Delaware's most vulnerable population. You will come first in our mind for cleaning services in the future and we appreciate how kind you were to our staff and clients on the Civilian and Prison facilities at the Department of Health and Social Services

Sincerely,

A handwritten signature in black ink, appearing to read "Y. Brook Tillman".

Director Y. Brook Tillman

